

**LIMITED WARRANTY  
WATER DISPENSER  
Nexus Series  
Bottled Water and Point of Use  
Floor and Countertop Models  
MTN Products, La Verne, California**

**TERMS AND CONDITIONS.** This warranty is provided by Water Solutions (Hong Kong) Ltd. ("Water Solutions" or "Manufacturer"). This warranty is "limited" to a water cooler installed in non-restricted locations, which exclusively includes residences or offices. The warranty provides for, at MTN Products sole discretion, the entire replacement of a cooler deemed to be defective or replacement of just the defective parts of the cooler in question. This Limited Warranty does not provide for any labor allowances to repair defective water coolers. Any such labor will be charged to the warranty claimant. This Limited Warranty does not offer coverage for components that are not factory installed such as dealer-installed accessories not originally sold by manufacturer. Customer agrees that within two (2) calendar days from delivery of the water cooler to notify MTN Products of any nonconformity, defect, or damage, with the water cooler shipment. Customer agrees that its failure to provide notice to MTN Products within said time period shall constitute customers unequivocal acceptance of the water cooler and agreement/acknowledgment that there is no nonconformity, defect, or damage with the water cooler shipment.

**INSTALLATION AND OPERATION.** This Limited Warranty applies only when the dispenser is installed and operated in accordance with the Manufacturer's written instructions included with each unit. It does not apply to dispensers, which on examination by the Manufacturer or MTN Products have been subjected to accident, modifications, reconditioning, abuse, misuse, misapplications, corrosive type atmospheres, abnormal use, or damage from shipping or handling.

**Warranty Coverage.** The Manufacturer warrants the complete water dispenser including compressor, hermetically sealed refrigeration system, hot tank, and electrical components (cold control, compressor overload/relay, heat band, thermistor, high limit switch, cold and hot unlock PCB, dispense PCB board, dispense solenoid, cold and hot water pumps, main PCB board, condenser fan, and if equipped SIP box and power supply.) to be free from defects in material and workmanship under normal use for 2 years (24 months) from Invoice date. The compressor and sealed refrigeration system is covered for an additional 1 years for a total of 3 years. The NLEZ (bottled water unit) and Float Assembly (point of use) with tubing are warranted for one year. On LXP models faucet assembly is warranted for one year. No increase or alteration, written or verbal, of this warranty is authorized.

**Minor Repairs-**Upon notification of a defective part and cooler serial number by dealer MTN Products will replace the parts free of charge by either providing the actual parts as replacement, or issuing credit for the purchase price of the part to dealer within 30 days. Dealer acknowledges that it must have only qualified technicians, as defined by state and local codes (if applicable), perform parts replacement or else the warranty set forth herein will be voided. Any labor charges and shipping costs associated with minor repairs are the responsibility of dealer.

**Major Repairs/Refrigeration (Sealed System).** Upon notification (sealed system failure) cooler from dealer (to include the serial number and reason code for the major failure) of a major defect in the refrigeration system, MTN Products will provide dealer a replacement cooler (warranty not to exceed defective cooler warranty date) at no charge on customer's next order. Dealer must hold coolers with major defects for 30 days in the event MTN Products personnel need to inspect failed cooler. Dealer may thereafter dispose of the coolers at dealer's expense.

**Customer's Obligations.** Customer must provide proof of installation date when repair is required. The Customer also has the obligation and responsibility to return the complete unit to the owner's equipment service center or closest authorized distributor (MTN Products at [www.mtnproducts.com](http://www.mtnproducts.com); 1-909-629-7301), if the compressor, refrigeration or water system is found to be defective during the warranty period, at Customer's sole expense.

**MANUFACTURER'S OBLIGATIONS.** The Manufacturer's obligation under this Limited Warranty is limited to supplying parts or to the replacement of the entire water dispenser or issuing credit for the entire water cooler or any part of the water dispenser which is expressly covered by this Limited Warranty as stated above, but only if the Manufacturer determines that the water cooler, the part or parts, and the purported defect or defects, are covered by this Limited Warranty, in Manufacturer's sole discretion. This Limited Warranty covers the water cooler or point of use dispenser only.

**PERSONS ENTITLED TO BENEFIT WARRANTY.** This Limited Warranty is applicable only to (i) original purchasers who purchase the water dispenser for resale or rental in the ordinary course of business (i.e. dealer), and

(ii) the first consumer who purchases the water dispenser other than for resale or rental (referred to collectively herein as "Customer".) Dealer agrees to communicate to consumer any and all waivers and limitations contained in this limited warranty. **WARNING:** This product is listed with UL. UL Certification is void if the cooler is modified, combined with other devices, or a refurbishing process is used that can damage electrical components and may cause electrical shock or fire. Any questions regarding this Limited Warranty or performance of the Manufacturer's obligations under this Limited Warranty should be addressed to MTN Products at [www.mtnproducts.com](http://www.mtnproducts.com); 1-909-629-7301.

**Preservation and Placement of Water Cooler or Point of Use Cooler.** Customer shall use any and all means necessary to ensure that the water cooler is preserved, safeguarded, and kept in its original condition. Dealer shall be responsible for proper placement (follow all plumbing codes) of the water cooler (inline shut-off, pressure regular, and no leak must be used) and understands that water coolers may leak from time to time. Customer shall be responsible for inspecting Nexus point of use coolers annually and understands that serious water damage can occur if the unit is not maintained or installed properly.

**Disclaimer of Express and Implied Warranties and Consequential Damages.** In no event shall Water Solutions or MTN Products be liable for the payment of any consequential, punitive, indirect, or special damages, including but not limited to lost profits, irrespective of whether such damages purportedly arise from contract or tort. Water Solution's liability, if any, shall be limited to either providing replacement parts or replacement of the water cooler. Under no circumstances will liability exceed the amounts paid by Customer for its purchase of the water cooler. Water Solutions shall not be liable for any damages caused by or which arise out of the acts or omissions of a third party. THE WARRANTIES AND REPRESENTATIONS SET FORTH HEREIN ARE IN LIEU OF ANY OTHER WARRANTY, EXPRESS, IMPLIED OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY, QUALITY OR FITNESS FOR A PARTICULAR PURPOSE. CUSTOMER'S SOLE AND EXCLUSIVE REMEDY IN CONTRACT, TORT OR UNDER ANY OTHER THEORY AGAINST WATER SOLUTIONS RESPECTING THE GOODS ARE AS DESCRIBED HEREIN AND NO OTHER REMEDY (INCLUDING, WITHOUT LIMITATION, CONSEQUENTIAL DAMAGES) SHALL BE AVAILABLE TO CUSTOMER. Some states do not allow limitations on how long an implied warranty lasts, and to what consequential damages may be limited, so the above limitations may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

**Miscellaneous.** This document constitutes the final agreement among parties with respect to the subject matter hereof. Unless modified by Manufacturer in writing, this Limited Warranty supersedes all oral or written communications relating to the coolers, including statements made by the salespersons.

**Water Solutions (Hong Kong) LTD.  
Hong Kong China**

SERIAL NUMBER \_\_\_\_\_